

SHORT REPORT



June 25th - 29th, 2019
Dipartimento di Scienze Politiche e Sociali (DSPS)
Campus delle Scienze Sociali
Via delle Pandette 21, 50127 Firenze

T@sk

Towards increased Awareness, Responsibility and shared Quality in Social Work

First Consolidation Training

Classroom activities: Building 5, second floor, Aula Spreafico
Observation: field visits to Social Services in Florence

Tuesday June 25th, 2019

Once the scheduled registration and welcome activities were completed, work began at 9.45 am.

After a brief presentation and greeting by the scientific coordinator Dr. Giorgia Bulli, at 10:00 am the Social Responsibility Officer - Municipality of Florence Alessandro Licitra presented the Social Secretariat of the Municipality of Florence. The interventions of his colleague Francesca Minna *Perspectives on the Access to the Social Services* followed. The morning's work was characterized by a careful and widespread participation by all those present.

After a quick autonomous lunch break, at 2.30 pm, 2 groups were formed for the planned visits to the structures in the area. Group A [Daniela Kalaja, Miranda Hysa, Rudina Rama, Veronika Duci, Izela Tahsini, Marinela Sota] headed to the "Social Center Via Bini 5" Social Services Access point of the Municipality of Florence, District 5. Group B [Galsvinda Biba, Visar Dizdari, Elona Hasmuja, Adelina Kakija, Bujane Topalli, Elvira Dode, Valentina Haxhiymeri, Darina Kacollja, Valbona Muca] carried out its field training at the Residential structure for women in need and their children "Casa Madre Bambino Figlie del Crocifisso", via Puccinotti 64

Wednesday June 26th, 2019

The morning (9: 30-12: 30) was dedicated to field visits in the historic center of Florence. Group A [Daniela Kalaja, Miranda Hysa, Veronika Duci, Izela Tahsini, Elona Hasmuja, Bujane Topalli,] visited the residential structure for persons in need "Casa della Solidarietà di San Paolino" in Via del Porcellana. The different reception areas were



examined: the services for over 65, the male dormitory and the two floors dedicated to welcoming women alone and women with children. The methods of access, the organization of everyday life, the sources of financing and the network of collaborations were illustrated. The training was completed with some case histories and the sharing of part of the forms used. Group B [Galsvinda Biba, Adelina Kakija, Visar Dizdari, Rudina Rama, Marinela Sota, Valentina Haxhiymeri, Darina Kacollja, Valbona Muca, Elvira Dode] visited the Women Intercultural Association “Nosotras Onlus” - Via Faenza 103. The operators welcomed the group and presented the documentation center, the various facilities offered and the related actions: from the Florentine area services presentation and accompaniment in the to the linking between supply and demand for domestic work and care work; from the legal assistance in reporting cases of racial discrimination to socialization groups among immigrant women.

At 12:30 the two groups got together and shared the lunch experience at the CARITAS refectory with operators and guests. Back at the university at 2.30 pm, the training day continued with the interventions of Margherita Forciniti, Raffaella Nurchis (OAS) who presented the research *Stories of minors separated from their family* and with the Presentation of the Italian UEPE probation System: External Criminal Execution Office illustrated by Salvatore Nasca (UEPE). The work ended at 5.30pm.

Thursday June 27th, 2019

The morning, entirely dedicated to speeches and debates, saw the active participation of the entire T@sk group and some Florentine students of the Bachelor degree in Social Services. Between 9:30 and 10:45 Donata Bianchi presented the anti-violence center *Associazione Artemisia*, focusing on the activities carried out by the ONLUS and on some critical issues of the reception and re-education system that recently emerged. Following (11: 00-13: 00) the research group of the OSR - Regional Social Observatory in the persons of Silvia Brunori, Daniela Bagattini, Luca Caterino, Mariella Popolla led the Presentation of the Tenth report on gender violence in Tuscany

Friday June 28th, 2019

At 9:30 am Anna Maria Campanini, President of the International Association of Schools of Social Work (IASSW), gave the lecture *Social Work Education between indigenization and internationalization*. Large debate followed, and the follow-up of the field visits with particular focus on those elements of replicability in the Albanian context. The morning ended with a workshop with social service students based on a selection of Interviews to future social workers. After the lunch break, the Regional Assessor for Welfare of Tuscany Region Stefania Saccardi intervened with a reflection on the themes of *Performance and Quality of Social Services in the Tuscany Region*. This was followed by the presentation of *S.E.U.S Service* the organization model designed to respond to emergency and social urgency in the context of the Tuscany Region conducted by Andrea Mirri, Social Worker and member of Professional Order of Social Workers -Tuscany.

Saturday June 29th, 2019

10:00-12:30 Visit to a residential structure for children in need “Casa Famiglia Io Sono Mio” Sesto Fiorentino
At the end of the Visit, the Project Management Meeting took place

**Participants in the study visits will be divided in two sub-groups. Each group will participate in the study visit A or in the study visit B.*



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First Consolidation Training

Tuesday June 25th, 2019

9:00-9:30 Registration and Welcome

9:30-11:00 Presentation of the Social Secretariat of the Municipality of Florence – Alessandro Licitra (Segretariato Sociale - Comune di Firenze)

11:30-13:00 *Perspectives on the Access to the Social Services* – Francesca Minna (Segretariato Sociale - Comune di Firenze)

14:30-17:00 Visit* to **A)** “Centro sociale Via Bini 5” Social Services Access point of the Municipality of Florence, District 5; **B)** Residential structure for women in need and their children “Casa Madre Bambino Figlie del Crocifisso”, via Puccinotti 64

Wednesday June 26th, 2019

9:30-12:30 Visit* to **A)** “Casa della Solidarietà di San Paolino” residential structure for persons in need, Via del Porcellana 30; **B)** “Nosotras Onlus” Women Intercultural Association - Via Faenza 103

12:30-13:30 Lunch at Caritas, Via del Porcellana 30 - 50123 Firenze

14:30-15:40 *Stories of minors separated from their family* - Margherita Forciniti, Raffaella Nurchis (OAS)

15:50-17:00 Presentation of the Italian probation System UEPE: Ufficio Esecuzione Penale Esterna - Salvatore Nasca (UEPE)

Thursday June 27th, 2019

9:30-10:45 Presentation of anti-violence center Associazione *Artemisia* - Donata Bianchi (Artemisia)

11:00-13:00 Presentation of the *Tenth report on gender violence in Tuscany* - Silvia Brunori, Daniela Bagattini, Luca Caterino, Mariella Popolla (OSR – Regional Social Observatory)

FREE AFTERNOON

Friday June 28th, 2019

9:30-11:00 *Social Work Education between indigenization and internationalization* - Anna Maria Campanini (President of the International Association of Schools of Social Work - IASSW)

11:15-13:00 Debate. Follow up of the field visits. Elements of replicability in the Albanian context. *Interviewing the future social workers*: workshop with social service students.

14:30-17:30 - *Performance and Quality of Social Services in the Tuscany Region* - Stefania Saccardi (Regional Assessor for Welfare, Tuscany Region)

- *The S.E.U.S service. An organization model designed to respond to Emergency and Social Urgency* in the context of the Tuscany Region- Andrea Mirri (Social Worker and member of Professional Order of Social Workers -Tuscany) - To follow: Project Management Meeting

Saturday June 29th, 2019

10:00-12:30 Visit to a residential structure for children in need “Casa Famiglia Io Sono Mio” Sesto Fiorentino

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