



Co-funded by the  
Erasmus+ Programme  
of the European Union

## Erasmus+ Capacity Building in Higher Education T@SK project

*Towards increased awareness, responsibility and shared quality in social work*

EAC/A03/2016 Grant Agreement: 2017 – 2881 / 001 - 001

### SURVEY REPORT ABOUT ICT IN ALBANIAN UNIVERSITIES

This document presents the general results of the ICT awareness survey and the dataset that is being used, but before that it sets out the future development and use of these data that will take place in the second half of 2019. At the end of the document there is an annex with a relevant selection of the results on ICT uses.

#### 1. Future exploitation of the survey and data availability

Although the partner in charge of this part of the project is the UCM, in order to maximize data exploitation the UCM team has proposed the following points to the consortium:

- UCM team makes a general exploitation of the data.
- Each Albanian partner makes an exploitation of the results of their university as they know better than anyone the reality they are analyzing and their interpretation of the data will be more appropriate.
- With all the results, a general report will be elaborated and published with open licenses (Creative Commons).
- Finally, the complete dataset will be located within a repository of contents in Albania, so that it can be exploited by third parties, following the European agreement and regulations.

#### 2. Main characteristics of the sample

##### a. Sociodemographic characteristics

In general, we estimate that the study population has responded satisfactorily to the questionnaire. Considering only the complete cases, table 1 shows that the number of responses is distributed according to the size of each Faculty.

Table 1: What is your university?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Universiteti i Tiranes	228	58,0	67,3	67,3
	Universiteti i Elbasanit	90	22,9	26,5	93,8
	Universiteti i Shkodres	21	5,3	6,2	100,0
	Total	339	86,3	100,0	
Missing	System	54	13,7		
Total		393	100,0		

The sample is also suitably distributed by sector. Table 2 shows that 84% of the valid answers are from students. With respect to administrative staff, it was decided to separate those people who dedicate themselves specifically to ICT with the objective of not biasing the results.

**Table 2: What is your role at the University?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Academic staff (i.e. Professor, Lecturer, etc.)	47	12,0	12,3	12,3
	Administrative Staff	10	2,5	2,6	14,9
	ICT Staff	4	1,0	1,0	16,0
	Student	321	81,7	84,0	100,0
	Total	382	97,2	100,0	
Missing	System	11	2,8		
Total		393	100,0		

Finally, table 3 shows that the distribution according to sex also reflects the reality of the personnel that make up the Social Work Faculties, where there is clearly a majority of women.

**Table 3: What is your sex?**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Female	330	84,0	85,9	85,9
	Male	54	13,7	14,1	100,0
	Total	384	97,7	100,0	
Missing	System	9	2,3		
Total		393	100,0		

#### **b. Access to and use of ICTs**

It is fundamental for the development of the project to know what type of devices they have access to. Both for the development of platforms and their potential uses, as well as because the availability, use and / or knowledge of devices and applications is an indicator of solvency in the use of ICTs. Table 4 presents the results.

**Table 4: ICT devices ownership by role**

	What is your role at the University?				Total
	Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[Smartphone] [Scale 1] Please, answer these questions regarding the following electronic devices	4,3%			1,9%	2,1%
I own one	95,7%	90,0%	100,0%	91,0%	91,6%
I don't own it				5,3%	4,5%
I don't own it but I have access to it		10,0%		1,9%	1,8%
Total	100,0%	100,0%	100,0%	100,0%	100,0%
[Desktop PC/MAC] [Scale 1] Please, answer these questions regarding the following electronic devices	4,3%			2,2%	2,4%
I own one	85,1%	90,0%	75,0%	54,2%	59,2%
I don't own it	10,6%		25,0%	40,2%	35,3%
I don't own it but I have access to it		10,0%		3,4%	3,1%
Total	100,0%	100,0%	100,0%	100,0%	100,0%
[Laptop] [Scale 1] Please, answer these questions regarding the following electronic devices	2,1%			2,2%	2,1%
I own one	97,9%	70,0%	100,0%	66,4%	70,7%
I don't own it		20,0%		30,2%	25,9%
I don't own it but I have access to it		10,0%		1,2%	1,3%
Total	100,0%	100,0%	100,0%	100,0%	100,0%
[Tablet] [Scale 1] Please, answer these questions regarding the following electronic devices	6,4%			2,2%	2,6%
I own one	46,8%	50,0%		21,8%	25,4%
I don't own it	46,8%	40,0%	100,0%	75,1%	70,9%
I don't own it but I have access to it		10,0%		,9%	1,0%
Total	100,0%	100,0%	100,0%	100,0%	100,0%
[Smartwatch (iWatch, etc.)] [Scale 1] Please, answer these questions regarding the following electronic devices	10,6%		25,0%	2,5%	3,7%
I own one	10,6%	10,0%		8,4%	8,6%
I don't own it	76,6%	70,0%	75,0%	86,9%	85,1%
I don't own it but I have access to it	2,1%	20,0%		2,2%	2,6%
Total	100,0%	100,0%	100,0%	100,0%	100,0%

It stands out how the Smartphone is ubiquitous and the desktop computer gives more and more ground to the laptop, but that, unlike in previous years, all devices are eclipsed by the phone, tending to relegate the use of laptops and desktops to professional issues. The use of the Tablet is associated with the same issue insofar as it is a device of passive use and, in the academic case, fundamentally useful for small tasks and, above all, reading. In this first approximation it seems appropriate to appreciate that in the case of investing with the objective of sustainability, the appropriate device would be to provide tablets so that students could access and use the literature available online through Open Access or in freely usable laptops rather than in desktop computers.

Finally, from the pre-elimination analysis a battery of final questions about experiences in the use of ICTs stands out. Among them it can be highlighted that although with different percentages, the majority of students and teachers want between 25% and 50% of subjects to be taught online (Annex Table 28), that the percentage of teachers and students who know they have used an LMS is less than half for teachers and very low, 5% for students (Annex Table 29). As well as the use of content repositories and online publishing platforms such as OJS.

## 2. Annex tables

**Annex Table 1: What is your university? \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
What is your university?	Universiteti i Tiranës	83,3%	22,2%	50,0%	67,0%	67,7%
	Universiteti i Elbasanit	2,4%	77,8%	25,0%	28,0%	26,0%
	Universiteti i Shkodrës	14,3%		25,0%	5,0%	6,3%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 2:[Mobile phone (NOT SMARTPHONE) ] [Scale 1] Please, answer these questions regarding the following electronic devices \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[Mobile phone (NOT SMARTPHONE) ] [Scale 1]		4,3%			1,6%	1,8%
Please, answer these questions regarding the following electronic devices	I own one	25,5%	40,0%	25,0%	34,3%	33,2%
	I don't own it	53,2%	50,0%	75,0%	49,2%	50,0%
	I don't own it but I have access to it	17,0%	10,0%		15,0%	14,9%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 3:[I have Internet access at home (DSL, Fiber, etc.)] To access Internet... \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[I have Internet access at home (DSL, Fiber, etc.)] To access Internet...	Yes	95,7%	90,0%	75,0%	77,3%	79,9%
	No	4,3%	10,0%	25,0%	22,7%	20,1%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 4:[I use my smartphone mobile data connection] To access Internet... \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[I use my smartphone mobile data connection] To access Internet...	Yes	89,1%	100,0%	100,0%	86,0%	86,9%
	No	10,9%			14,0%	13,1%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 5:[I use WiFi networks from public places] To access Internet... \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[I use WiFi networks from public places] To access Internet...	Yes	87,2%	100,0%	50,0%	89,9%	89,4%
	No	12,8%		50,0%	10,1%	10,6%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 6:[Word processor (MS Word or similar)] Please, from the following list select what apps and tools do you know and use \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[Word processor (MS Word or similar)] Please, from the following list select what apps and tools do you know and use	I don't know it	4,3%	20,0%		24,6%	21,7%
	I know it, BUT i don't use it	10,6%	20,0%		33,1%	29,6%
	I use it	85,1%	60,0%	100,0%	42,3%	48,7%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 7:[Google Books] Please, from the following list select what apps and tools do you know and use \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

	What is your role at the University?				Total
	Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[Google Books] Please, from the following list select what apps and tools do you know and use	I don't know it	10,0%		16,9%	14,5%
	I know it, BUT i don't use it	21,3%	10,0%	53,0%	47,6%
	I use it	78,7%	80,0%	30,1%	37,9%
Total		100,0%	100,0%	100,0%	100,0%

**Annex Table 8:[WhatsApp/Telegram] Please, from the following list select what apps and tools do you know and use \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

	What is your role at the University?				Total
	Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[WhatsApp/Telegram] Please, from the following list select what apps and tools do you know and use	I don't know it	2,1%		,3%	,5%
	I know it, BUT i don't use it			4,1%	3,4%
	I use it	97,9%	100,0%	95,6%	96,1%
Total		100,0%	100,0%	100,0%	100,0%

**Annex Table 9:[SCOPUS Database] Please, from the following list select what apps and tools do you know and use \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

	What is your role at the University?				Total	
	Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student		
[SCOPUS Database] Please, from the following list select what apps and tools do you know and use	I don't know it	31,9%	30,0%	50,0%	61,8%	57,1%
	I know it, BUT i don't use it	46,8%	40,0%	50,0%	31,9%	34,1%
	I use it	21,3%	30,0%		6,3%	8,7%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 10:[Web of Science Database] Please, from the following list select what apps and tools do you know and use \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[Web of Science Database] Please, from the following list select what apps and tools do you know and use	I don't know it	28,3%	30,0%	25,0%	50,8%	47,2%
	I know it, BUT i don't use it	23,9%	30,0%	50,0%	37,3%	35,6%
	I use it	47,8%	40,0%	25,0%	11,9%	17,2%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 11:[SAS] Please, from the following list select what apps and tools do you know and use \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[SAS] Please, from the following list select what apps and tools do you know and use	I don't know it	61,7%	60,0%	50,0%	85,5%	81,5%
	I know it, BUT i don't use it	31,9%	30,0%	50,0%	14,2%	17,2%
	I use it	6,4%	10,0%		,3%	1,3%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 12:[Wordpress (or similar)] Please, from the following list select what apps and tools do you know and use \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[Wordpress (or similar)] Please, from the following list select what apps and tools do you know and use	I don't know it	27,7%	33,3%		42,3%	39,8%
	I know it, BUT i don't use it	51,1%	22,2%	50,0%	38,2%	39,6%
	I use it	21,3%	44,4%	50,0%	19,4%	20,6%
Total		100,0%	100,0%	100,0%	100,0%	100,0%



**Annex Table 13:[ Spreadsheets (MS Microsoft Excel or similar) ] Please, from the following list select what apps and tools do you know and use \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[ Spreadsheets (MS Microsoft Excel or similar) ] Please, from the following list select what apps and tools do you know and use	I don't know it	4,3%			10,0%	9,0%
	I know it, BUT i don't use it	8,7%			35,4%	30,9%
	I use it	87,0%	100,0%	100,0%	54,5%	60,2%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 14:[Slideshows presentations (Microsoft PowerPoint, Prezi or similar)] Please, from the following list select what apps and tools do you know and use \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[Slideshows presentations (Microsoft PowerPoint, Prezi or similar)] Please, from the following list select what apps and tools do you know and use	I don't know it				3,1%	2,6%
	I know it, BUT i don't use it	2,1%	30,0%		18,1%	16,3%
	I use it	97,9%	70,0%	100,0%	78,8%	81,1%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 15:[ GoogleDocs and/or Microsoft 365 (or similar)] Please, from the following list select what apps and tools do you know and use \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[ GoogleDocs and/or Microsoft 365 (or similar)] Please, from the following list select what apps and tools do you know and use	I don't know it	10,6%	30,0%		36,8%	33,0%
	I know it, BUT i don't use it	25,5%	20,0%		38,4%	35,9%
	I use it	63,8%	50,0%	100,0%	24,8%	31,1%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 16:[ SPSS] Please, from the following list select what apps and tools do you know and use \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[ SPSS] Please, from the following list select what apps and tools do you know and use	I don't know it	10,6%	50,0%		49,4%	44,1%
	I know it, BUT i don't use it	31,9%	20,0%	75,0%	31,6%	31,8%
	I use it	57,4%	30,0%	25,0%	19,1%	24,1%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 17:[ STATA] Please, from the following list select what apps and tools do you know and use \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[ STATA] Please, from the following list select what apps and tools do you know and use	I don't know it	50,0%	50,0%	75,0%	82,1%	77,2%
	I know it, BUT i don't use it	43,5%	40,0%	25,0%	16,7%	20,6%
	I use it	6,5%	10,0%		1,3%	2,1%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 18:[ R-Cran] Please, from the following list select what apps and tools do you know and use \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[ R-Cran] Please, from the following list select what apps and tools do you know and use	I don't know it	74,5%	60,0%	75,0%	90,3%	87,4%
	I know it, BUT i don't use it	21,3%	30,0%	25,0%	9,1%	11,3%
	I use it	4,3%	10,0%		,6%	1,3%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 19:[ Atlas.ti /NVivo] Please, from the following list select what apps and tools do you know and use \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

	What is your role at the University?				Total	
	Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student		
[ Atlas.ti /NVivo] Please, from the following list select what apps and tools do you know and use	I don't know it	44,7%	40,0%	75,0%	86,2%	79,7%
	I know it, BUT i don't use it	36,2%	40,0%	25,0%	12,9%	16,6%
	I use it	19,1%	20,0%		,9%	3,7%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 20:[ Sci.Hub] Please, from the following list select what apps and tools do you know and use \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

	What is your role at the University?				Total	
	Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student		
[ Sci.Hub] Please, from the following list select what apps and tools do you know and use	I don't know it	54,3%	50,0%	25,0%	87,8%	82,1%
	I know it, BUT i don't use it	23,9%	30,0%	75,0%	11,0%	13,7%
	I use it	21,7%	20,0%		1,3%	4,2%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 21:[ LibGen] Please, from the following list select what apps and tools do you know and use \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

	What is your role at the University?				Total	
	Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student		
[ LibGen] Please, from the following list select what apps and tools do you know and use	I don't know it	53,3%	60,0%	50,0%	90,9%	85,1%
	I know it, BUT i don't use it	13,3%	30,0%	25,0%	7,9%	9,3%
	I use it	33,3%	10,0%	25,0%	1,3%	5,6%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 22:[ ResearchGate / Adademia.edu] Please, from the following list select what apps and tools do you know and use \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[ ResearchGate / Adademia.edu] Please, from the following list select what apps and tools do you know and use	I don't know it	8,5%	50,0%	25,0%	62,4%	55,0%
	I know it, BUT i don't use it	19,1%	10,0%	50,0%	20,1%	20,0%
	I use it	72,3%	40,0%	25,0%	17,6%	25,0%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 23:[ Facebook / Vkontakte] Please, from the following list select what apps and tools do you know and use \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[ Facebook / Vkontakte] Please, from the following list select what apps and tools do you know and use	I don't know it	2,1%			,6%	,8%
	I know it, BUT i don't use it	14,9%	20,0%	25,0%	22,8%	21,8%
	I use it	83,0%	80,0%	75,0%	76,6%	77,4%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 24:[ Twitter] Please, from the following list select what apps and tools do you know and use \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[ Twitter] Please, from the following list select what apps and tools do you know and use	I don't know it	8,5%	10,0%		2,2%	3,2%
	I know it, BUT i don't use it	83,0%	70,0%	100,0%	83,1%	82,9%
	I use it	8,5%	20,0%		14,7%	13,9%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 25:[ Instagram] Please, from the following list select what apps and tools do you know and use \*  
What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[ Instagram] Please, from the following list select what apps and tools do you know and use	I don't know it	8,5%				1,1%
	I know it, BUT i don't use it	42,6%	40,0%	50,0%	12,9%	17,6%
	I use it	48,9%	60,0%	50,0%	87,1%	81,3%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 26:[ Snapchat] Please, from the following list select what apps and tools do you know and use \*  
What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
[ Snapchat] Please, from the following list select what apps and tools do you know and use	I don't know it	12,8%	10,0%		,9%	2,6%
	I know it, BUT i don't use it	80,9%	60,0%	100,0%	40,0%	46,2%
	I use it	6,4%	30,0%		59,1%	51,2%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 27:Have you ever attend an online-course? \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?				Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Administrative Staff	ICT Staff	Student	
Have you ever attend an online-course?	Yes	37,8%	50,0%	100,0%	13,1%	17,8%
	No	62,2%	50,0%		86,9%	82,2%
Total		100,0%	100,0%	100,0%	100,0%	100,0%

**Annex Table 28: Which percentage of your courses time would you like to be online? \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?		Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Student	
Which percentage of your courses time would you like to be online?	0%	6,4%	13,6%	12,6%
	25%	59,6%	36,3%	39,3%
	50%	23,4%	36,0%	34,3%
	75%	6,4%	9,5%	9,1%
	100%	4,3%	4,7%	4,7%
Total		100,0%	100,0%	100,0%

**Annex Table 29: Do you use and/or ever used a LMS (Learning Management System) (Moodle or similar)? \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?		Total
		Academic staff (i.e. Professor, Lecturer, etc.)	Student	
Do you use and/or ever used a LMS (Learning Management System) (Moodle or similar)?	Yes	43,5%	7,6%	12,3%
	No	41,3%	49,8%	48,7%
	I don't know	15,2%	42,6%	39,0%
Total		100,0%	100,0%	100,0%

**Annex Table 30: [know what is a repository?] Please tell us if you... \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?		Total
		Academic staff (i.e. Professor, Lecturer, etc.)	ICT Staff	
[know what is a repository?] Please tell us if you...	Yes	58,7%	100,0%	59,6%
	No	19,6%		19,1%
	Uncertain	21,7%		21,3%
Total		100,0%	100,0%	100,0%

**Annex Table 31: [ever gave an online-course as a teacher? ] Please tell us if you... \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?		Total
		Academic staff (i.e. Professor, Lecturer, etc.)	ICT Staff	
[ever gave an online-course as a teacher? ] Please tell us if you...	Yes	17,0%		16,7%
	No	76,6%	100,0%	77,1%
	Uncertain	6,4%		6,3%
Total		100,0%	100,0%	100,0%

**Annex Table 32: [ know what is OJS (Open Journal System) or another scientific journal specific software platform? ] Please tell us if you... \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?		Total
		Academic staff (i.e. Professor, Lecturer, etc.)	ICT Staff	
[ know what is OJS (Open Journal System) or another scientific journal specific software platform? ] Please tell us if you...	Yes	68,1%	100,0%	68,8%
	No	17,0%		16,7%
	Uncertain	14,9%		14,6%
Total		100,0%	100,0%	100,0%

**Annex Table 33: [ever use an online survey system? ] Please tell us if you... \* What is your role at the University? Crosstabulation**

% within What is your role at the University?

		What is your role at the University?		Total
		Academic staff (i.e. Professor, Lecturer, etc.)	ICT Staff	
[ever use an online survey system? ] Please tell us if you...	Yes	68,1%	100,0%	68,8%
	No	29,8%		29,2%
	Uncertain	2,1%		2,1%
Total		100,0%	100,0%	100,0%