TOSK

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# Webinar I

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Sandro Landucci, Giulia Mascagni, Sheyla Moroni - Università degli Studi di Firenze

# Documentary Sources: why e what

It is not always necessary to collect new primary data for research, and using existing data can be an efficient use of resources for many quantitative and or qualitative questions.

Potential existing data includes: public records and official statistics, policy reports, research publications, archived research data, mass media sources, also private documents such as diaries, blogs, chronicle …

This background information can be used to orientate the researcher in refining the research design but can be also part of the corpus of data that will be analysed to answer the research question.

# Documentary Sources: reliability and validity

Methodological issues to consider when using unsolicited documents include: ***selective deposit and survival***, and the ***context of their production***

***Threats to reliability*** - two sources of bias operate to potentially limit data's representativeness: 1) **selective deposit** = not everything gets recorded; 2) **selective survival** = what survive of any data set is not necessarily representative of what is deposited

***Threats to validity***: or documents authenticity

[Green J., Thorogood N. (2001), *Qualitative Methods for Health Research*, London: Sage, p.196]

# Intergovernmental organization and NGOs: some reflection on considering them as sources

- OCSE
- World Bank
- Save the Children
- Terre des Hommes
- .....

On their sites some reports and data are published but either they are not sufficiently updated and disaggregated or there is no transparency on funding.

Two examples:

- https://albania.savethechildren.net/ : on the site of stc the mechanism of the expense of money is clarified but not the amount
- https://www.tdh.ch/en/our-interventions/albania : a budget is presented but no unbundled

Third example: the case of an Italian NGO that exemplifies the world of small NGOs: "economic and social bridges" between two territories rather than institutions guided by a general vision

- http://www.nostraproject.eu/Partnership/Strait-of-Otranto + PDF wbnr5

# Two questions to reflect together and a bibliographic reference

- Without precise data, is it possible to claim to have made progress compared to the analysis of 2009?

- How can you define the relationship between your welfare state and the NGOs?

See: Amy L. E., Gjermeni E. (2013), *Where is the 'State' in Albania? The Unresolved Contradictions Confronting Civil Society in the 'Transition' from Communism to Free Markets*, in «Studies of Transition States and Societies» 5(1):7-21. PDF wbnr6

# Selection of sources and systematization

**Our selected sources are categorized according to content:**

- **GENERAL OVERVIEW**
- **BY GEOGRAPHICAL AREA**
- **BY THEME**

**Their main hypothesis of use is then indicated by following the chapter grid**

| SOURCE | LINK | NOTE | CAP. |
|---|---|---|---|
| | GENERAL OVERVIEW | | |
| National Centre Of Social Studies | http://www.ncss-al.org/ | Private Research Center | 1; 2 |
| SHSSH - Shërbimi Social Shtetëror | sherbimisocial.gov.al | Reports by public social services | 1; 2 |
| Open Data Albania | open.data.all | | 1; 3 |
| UNDP - United Nations Development Programme (SITE) | http://www.al.undp.org/ | cfr. Albania country | 1; 3 |
| INSTAT - Institute of Statistics | http://www.instat.gov.al/en/home.aspx ++++ http://www.instat.gov.al/en/about-us/the-program-of-transparency/ | | 2 |
| OBSERVATORI | http://observator.org.al/ | | 2 |
| MCSER - Mediterranean Center of Social and Eductional Research | http://www.mcser.org/index.php +++ http://www.mcser.org/images/stories/JESRJOURNAL/Jesr_May_2012/brilanda_lumanaj.pdf | Articles and reviews In particular, see *Evaluating Low Income Families' self Perception of the Economic Aid Program: The Albanian Case* (2013) PDF wbnr_LumanajHasi | 2; 3; 4 |
| UNICEF - Proposal on establishing a package of services in Albania and financing mechanisms | https://www.unicef.org/albania/Supporting_Planning_of_Social_Care_Services-Basket_of_Services.pdf | Numbers of social workers in the three areas at 2015 PDF wbnr_Unicef2016 | 3 |
| Open Data - SPENDING | Spending.data.al | Financing from USA | 3 |
| Partners Albania - Center for Change and Conflict Management | https://partnersalbania.org/wp-content/uploads/2016/01/monitoring_6_municipalities.pdf | Supported by British Embassy and Embassy of the Netherlands. [No data about Shkodër] | 4 |
| BTI-Project.org | https://www.bti-project.org/en/country-reports/ https://www.bti-project.org/en/reports/country-reports/detail/itc/ALB/ | BTI 2018 \| Albania Country Report | Context |
| OCSE | https://www.state.gov/documents/organization/277377.pdf | Human Right Report 2017 | Context |
| World Bank | https://www.worldbank.org/en/country/albania +++ https://data.worldbank.org/country/albania +++ http://www.worldbank.org/en/news/loans-credits/2009/03/17/albania-social-services-delivery-project | cfr. Albania country | 3, Context |

# BY GEOGRAPHICAL AREA

| | | | |
|---|---|---|---|
| Bahskia Elbasan | http://elbasani.gov.al/en-us/Services/Pages/Sherbimi-Social.aspx | Municipality of Elbasan – I nfo and data about local Social Services | 2 |
| IDM – Institute for Democracy and Mediation | https://www.google.com/url?sa=t&rct=j&q=&esrc=s&source=web&cd=1&cad=rja&uact=8&ved=2ahUKEwjElv7A7c_eAhUSzoUKHev8D8UQFjAAegQICBAC&url=http%3A%2F%2Fopenalb.net%2Fwp-content%2Fuploads%2F2016%2F08%2FSHKODER-report-17.08.2016.pdf&usg=AOvVaw0hFbShVWX1Vp5h94vUp7 | Shkodër- Perceptimi i qytetarëve mbi ofrimin e shërbimeve në Bashkinë Shkodër PDF wbnr1 | 1; 2; 4 |
| Instituti Alb-Shkenca | www.alb-shkenca.org | Article - URBANIZATION AND SOCIAL PROBLEMS (2013) PDF wbnr2 | 2 |
| KQSH Social Map | http://www.kqshsocialmap.com/ | Shkodër | 1 |
| Open Data TR | http://open.data.al/sq/lajme/lajm/id/2110/Bashkia-Tirane-Buxheti-2018 | Tirana - Bashkia Tiranë Buxheti 2018 | 3 |
| Tirana.al Municipality of Tirana Medium Term Budget Program 2016-2018 | wwww.tirana.al/wp-content/uploads/2016/01/Relacioni-i-PBA-2016-2018-dok-3.pdf | Bashkia e Tiranës Programi Buxhetor Afatmesëm 2016-2018 PDF wbnr3 | 3 |
| UNDP - United Nations Development Programme (FILE1) | https://www.google.com/url?sa=t&rct=j&q=&esrc=s&source=web&cd=2&cad=rja&uact=8&ved=2ahUKEwiboPb88M_eAhVGLBoKHar_BLMQFjABegQIBxAC&url=http%3A%2F%2Fwww.al.undp.org%2Fcontent%2Fdam%2Falbania%2Fdocs%2Fmisc%2FA%2520Review%2520of%2520Local%2520Budget%2520Spendi | A Review of Local Budget Spending on Social Care Services PDF wbnr4 by LNOB Particularly, Tirana and Shkodra | 1; 2; 3; 4 |

## BY THEME

| | | | |
|---|---|---|---|
| Council of Europe | https://rm.coe.int/1680681ebb | Protection System for children | 2 |
| CRIN - Child Rights International Network | https://www.crin.org/en/library/countries/albania | Observatory on childhood | 2 |
| Refworld by UNHCR | http://www.refworld.org/docid/445616ae2.html | Report - Albania: Violence Against Women in the Family: "It's Not Her Shame" | 2 |
| The Albanian Crowd | http://www.thealbaniancrowd.org/en/about-us/ | An interactive platform providing information on the civil society sector organizations and social enterprises in Albania. | 1 |
| UNICEF | https://www.unicef.org/albania/Social_Pact_Report.pdf | | 2 |
| Useful To Albanian Women (UAW) | http://uaw.al/new/ | The Association aims to exert a prominent role in protecting the human rights and equal opportunities through offering services for women, youth, children and the communities in need, as well as improving the social economic policies. | 2 |
| WHO - World Health Organization | http://www.euro.who.int/__data/assets/pdf_file/0017/307520/Situation-analysis-prevention-child-maltreatment-Albania-al.pdf | Prevention of Child Maltreatment | 2 |
| Child Protection Hub | https://childhub.org/fr/system/tdf/library/attachments/albania_paper_final.pdf?file=1&type=node&id=21689 | Final report about the state of decentralization PDF wbnrCPH [also useful for *OVERVIEW]* | 2 |
| UNDP - United Nations Development Programme (FILE2) | http://www.al.undp.org/content/dam/albania/docs/misc/Satisfaction Survey on Social Servisec_June_2018.pdf | Satisfaction Survey on Social Services (2018) by Leave No One Behind PDF wbnr7 | |

# Drafting the chapters: a look inside

| | *Elbasan* | *Shkodër* | *Tirana* |
|---|---|---|---|
| *Context*<br>Sources selected to define a preliminary framework | • BTI-Project.org<br>• OCSE<br>• World Bank | • BTI-Project.org<br>• OCSE<br>• World Bank | • BTI-Project.org<br>• OCSE<br>• World Bank |
| *0. Introduction* | FOCUS ON<br>The legislation on children and women | FOCUS ON<br>Decentralization | FOCUS ON<br>Norms and principles of the Social Services in Albania |

| | *Elbasan* | *Shkodër* | *Tirana* |
|---|---|---|---|
| 1. Actors: Governance & Supply | • Child Protection Hub (FILE)<br>• National Centre Of Social Studies<br>• Open Data Albania<br>• SHSSH - Shërbimi Social Shtetëror<br>• THE ALBANIAN CROWD<br>• UNDP - United Nations Development Programme (SITE)<br>• UNDP United Nations Development Programme (FILE1) | • Child Protection Hub (FILE)<br>• IDM – Institute for Democracy and Mediation<br>• *KQSH Social Map*<br>• National Centre Of Social Studies<br>• Open Data Albania<br>• SHSSH - Shërbimi Social Shtetëror<br>• THE ALBANIAN CROWD<br>• UNDP - United Nations Development Programme (SITE)<br>• UNDP - United Nations Development Programme (FILE1) | • Child Protection Hub (FILE)<br>• National Centre Of Social Studies<br>• Open Data Albania<br>• SHSSH - Shërbimi Social Shtetëror<br>• THE ALBANIAN CROWD<br>• UNDP - United Nations Development Programme (SITE)<br>• UNDP - United Nations Development Programme (FILE1) |

| | *Elbasan* | *Shkodër* | *Tirana* |
|---|---|---|---|
| 2. Recipients & Level of access | • Bahskia Elbasan<br>• Council of Europe<br>• CRIN - Child Rights International Network<br>• INSTAT - Institute of Statistics<br>• MCSER - Mediterranean Center of Social and Eductional Research<br>• OBSERVATORI<br>• Refworld by UNHCR<br>• UNICEF<br>• UNDP United Nations Development Programme (FILE1)<br>• USEFUL to ALBANIAN WOMEN (UAW)<br>• WHO - World Health Organization | • Council of Europe<br>• CRIN - Child Rights International Network<br>• *IDM – Institute for Democracy and Mediation*<br>• INSTAT - Institute of Statistics<br>• *Instituti Alb-Shkenca*<br>• MCSER - Mediterranean Center of Social and Eductional Research<br>• OBSERVATORI<br>• Refworld by UNHCR<br>• UNICEF<br>• UNDP United Nations Development Programme (FILE1)<br>• USEFUL to ALBANIAN WOMEN (UAW)<br>• WHO - World Health Organization | • Council of Europe<br>• CRIN - Child Rights International Network<br>• INSTAT - Institute of Statistics<br>• MCSER - Mediterranean Center of Social and Eductional Research<br>• OBSERVATORI<br>• Refworld by UNHCR<br>• UNICEF<br>• UNDP United Nations Development Programme (FILE1)<br>• USEFUL to ALBANIAN WOMEN (UAW)<br>• WHO - World Health Organization |

| | *Elbasan* | *Shkodër* | *Tirana* |
|---|---|---|---|
| 3. Financing | • Open Data – SPENDING<br>• Open Data Albania<br>• UNDP - United Nations Development Programme (SITE)<br>• UNDP United Nations Development Programme (FILE1)<br>• UNICEF - Proposal on establishing a package of services in Albania and financing mechanisms<br>• World Bank | • Open Data – SPENDING<br>• Open Data Albania<br>• UNDP - United Nations Development Programme (SITE)<br>• UNDP United Nations Development Programme (FILE1)<br>• UNICEF - Proposal on […]<br>• World Bank | • *Open Data - TIRANA*<br>• Open Data – SPENDING<br>• Open Data Albania<br>• UNDP - United Nations Development Programme (SITE)<br>• UNDP United Nations Development Programme (FILE1)<br>• UNICEF - Proposal on […]<br>• World Bank |

| | *Elbasan* | *Shkodër* | *Tirana* |
|---|---|---|---|
| 4. Quality of Services | • UNDP United Nations Development Programme (FILE2 **PDF wbnr7**) [NO LOCAL DATA]<br>• MCSER - *Evaluating Low Income Families' self Perception of the Economic Aid Program: The Albanian Case* (2013) PDF wbnr_LumanajHasi<br>• Partners - Albania | • UNDP United Nations Development Programme (FILE2 **PDF wbnr7**) [NO LOCAL DATA]<br>• IDM – Institute for Democracy and Mediation<br>• MCSER - *Evaluating Low Income Families' self Perception of the Economic Aid Program: The Albanian Case* (2013) PDF wbnr_LumanajHasi<br>• UNDP United Nations Development Programme (FILE) | • UNDP United Nations Development Programme (FILE2 **PDF wbnr7**) [NO LOCAL DATA]<br>• MCSER - *Evaluating Low Income Families' self Perception of the Economic Aid Program: The Albanian Case* (2013) PDF wbnr_LumanajHasi<br>• Partners - Albania<br>• UNDP United Nations Development Programme (FILE) |