



Co-funded by the
Erasmus+ Programme
of the European Union

SURVEY FOCUSED ON ICT

The T@SK Project (TOWARDS INCREASED AWARENESS, RESPONSIBILITY AND SHARED QUALITY IN SOCIAL WORK), co-funded by the Erasmus+ framework, is focused into the development of the Albanian Social Work system, into its modernization and its alignment with European standards of Social Services delivery. One of that alignments concerns how to improve ICT on the Albanian Education System in the three Albanian University partners of the project: Universiteti i Tiranës, Universiteti i Elbasanit and Universiteti i Shkodrës.

This is why we are asking for your participation in this survey focused on ICT usage for everyday life and work. This represents a very valuable information to get a better understanding about ideas, use and awareness of ICT and, therefore, that will take better decisions in which areas focus the deployment of the project goals.

Responses will be anonymous and confidential (**please see privacy statement below**). No personal information will be disclosed by any means and aggregated results will be presented and shared with the participants interested in knowing them.

This survey should take no more than 10-15 minutes, and we presume it will be quite interesting and easy to fill up.

We really appreciate your collaboration!

PRIVACY STATEMENT

The T@SK Project (TOWARDS INCREASED AWARENESS, RESPONSIBILITY AND SHARED QUALITY IN SOCIAL WORK) is carrying out a survey/interview regarding the ICT Skills of students, teachers and administrative staff in three Albanian Universities (Universiteti i Tiranës, Universiteti i Elbasanit and Universiteti i Shkodrës), within the EU Project T@SK, co-funded by the European Commission with the Grant Agreement No 585626-EPP-1-2017-1-IT-EPPKA2-CBHE-JP. Therefore it is necessary to gather information from participants regarding ICT skills and use.

Participation is voluntary, therefore there is no obligation to take part in this particular activity. Results of the present survey/interview will constitute the basis for the project activities and they will be used within the T@SK partnership to implement the overall project activities and develop further resources.

Any personal information collected will be strictly confidential and anonymity will be guaranteed. The anonymized survey results and the subsequent materials will be elaborated in aggregation and no individual information will be analyzed and/or disclosed. Finally, all information will be used only by the T@SK consortium and for the T@SK project to produce further materials and resources.

All data will be stored in Spain and hosted in an UCM server with limited and restricted access. No sensible or identifiable data will be used, stored or given to alien individuals by any means or in any time. The personal data will be protected under the European regulation (Reg. UE 2016/679 GDPR), and own ethical compromises of the project and will be used only by the T@SK Consortium and for the T@SK project.



Section A: SOCIODEMOGRAPHIC INFORMATION

A1. What is your role at the University?

Academic staff (i.e. Professor, Lecturer, etc.)

Administrative Staff

ICT Staff

Student

A2. How old are you? (In years)

A3. What is your sex?

Female

Male

A4. Please, rate from 1 to 5 the following aspects related to your use of digital technologies

Being 1 "Absolutely nothing at all" and 5 "Completely"

	1	2	3	4	5
Your knowledge about ICT	<input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>
Your habilty regarding ICT	<input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>
Your predisposition and "openess" about ICT	<input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>
Your comfort with ICT	<input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>
Your general satisfaction regarding ICT	<input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>

A5. Please, answer these questions regarding the following electronic devices

	I own one	I don't own it	I don't own it but I have access to it
Mobile phone (NOT SMARTPHONE)	<input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>
Smartphone	<input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>
Desktop PC/MAC	<input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>
Laptop	<input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>
Tablet	<input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>
Smartwatch (iWatch, etc.)	<input type="checkbox"/>	----- <input type="checkbox"/>	----- <input type="checkbox"/>



A6. Please, answer these questions regarding the following electronic devices

	I never use it	I use it daily (at least once a day)	I use it weekly (at least once a week)	I use it monthly (at least once per month)	I hardly ever use it (more than once per month)
Mobile phone (NOT SMARTPHONE)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Smartphone	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Desktop PC/MAC	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Laptop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tablet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Smartwatch (iWatch, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

A7. To access Internet...

	Yes	No
I have Internet access at home (DSL, Fiber, etc.)	<input type="checkbox"/>	<input type="checkbox"/>
I use my smartphone mobile data connection	<input type="checkbox"/>	<input type="checkbox"/>
I use WiFi networks from public places	<input type="checkbox"/>	<input type="checkbox"/>

A8. Please, from the following list select what apps and tools do you know and use

	I don't know it	I know it, BUT I don't use it	I use it
Word processor (MS Word or similar)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
GoogleBooks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
WhatsApp/Telegram	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Spreadsheets (MS Microsoft Excel or similar)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SCOPUS Database	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Slideshows presentations (Microsoft PowerPoint, Prezi or similar)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Web of Science Database	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
GoogleDocs and/or Microsoft 365 (or similar)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SPSS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
STATA	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



I don't know it I know it, BUT I don't use it I use it

SAS	<input type="checkbox"/>	-----	<input type="checkbox"/>	-----	<input type="checkbox"/>
R-Cran	<input type="checkbox"/>	-----	<input type="checkbox"/>	-----	<input type="checkbox"/>
Atlas.ti/NVivo	<input type="checkbox"/>	-----	<input type="checkbox"/>	-----	<input type="checkbox"/>
Sci.Hub	<input type="checkbox"/>	-----	<input type="checkbox"/>	-----	<input type="checkbox"/>
LibGen	<input type="checkbox"/>	-----	<input type="checkbox"/>	-----	<input type="checkbox"/>
Wordpress (or similar)	<input type="checkbox"/>	-----	<input type="checkbox"/>	-----	<input type="checkbox"/>
ResearchGate / Adademia.edu	<input type="checkbox"/>	-----	<input type="checkbox"/>	-----	<input type="checkbox"/>
Facebook / Vkontakte	<input type="checkbox"/>	-----	<input type="checkbox"/>	-----	<input type="checkbox"/>
Twitter	<input type="checkbox"/>	-----	<input type="checkbox"/>	-----	<input type="checkbox"/>
Instagram	<input type="checkbox"/>	-----	<input type="checkbox"/>	-----	<input type="checkbox"/>
Snapchat	<input type="checkbox"/>	-----	<input type="checkbox"/>	-----	<input type="checkbox"/>

Section B: APPS & ICT TOOLS USE

(Put description here explaining all this thing)

B1. Please, about Word processor (MS Word or similar) tell us...

	1	2	3	4	5
How often do you use it (Being 0 "almost nothing" and 10 "constantly")	<input type="checkbox"/>	-----	<input type="checkbox"/>	-----	<input type="checkbox"/>
How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")	<input type="checkbox"/>	-----	<input type="checkbox"/>	-----	<input type="checkbox"/>
How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")	<input type="checkbox"/>	-----	<input type="checkbox"/>	-----	<input type="checkbox"/>

B2. Please, about Spreadsheets (MS Microsoft Excel or similar) tell us...

	1	2	3	4	5
How often do you use it (Being 0 "almost nothing" and 10 "constantly")	<input type="checkbox"/>	-----	<input type="checkbox"/>	-----	<input type="checkbox"/>
How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")	<input type="checkbox"/>	-----	<input type="checkbox"/>	-----	<input type="checkbox"/>
How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")	<input type="checkbox"/>	-----	<input type="checkbox"/>	-----	<input type="checkbox"/>



B3. Please, about Slideshows presentations (Microsoft PowerPoint, Prezi or similar) tell us...

	1	2	3	4	5
How often do you use it (Being 0 "almost nothing" and 10 "constantly")	<input type="checkbox"/>				
How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")	<input type="checkbox"/>				
How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")	<input type="checkbox"/>				

B4. Please, about GoogleDocs and/or Microsoft 365 (or similar) tell us...

	1	2	3	4	5
How often do you use it (Being 0 "almost nothing" and 10 "constantly")	<input type="checkbox"/>				
How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")	<input type="checkbox"/>				
How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")	<input type="checkbox"/>				

B5. Please, about SPSS tell us...

	1	2	3	4	5
How often do you use it (Being 0 "almost nothing" and 10 "constantly")	<input type="checkbox"/>				
How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")	<input type="checkbox"/>				
How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")	<input type="checkbox"/>				

B6. Please, about STATA tell us...

	1	2	3	4	5
How often do you use it (Being 0 "almost nothing" and 10 "constantly")	<input type="checkbox"/>				
How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")	<input type="checkbox"/>				
How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")	<input type="checkbox"/>				

B7. Please, about SAS tell us...

	1	2	3	4	5
How often do you use it (Being 0 "almost nothing" and 10 "constantly")	<input type="checkbox"/>				
How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")	<input type="checkbox"/>				
How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")	<input type="checkbox"/>				



How often do you use it (Being 0 "almost nothing" and 10 "constantly")

1	2	3	4	5
<input type="checkbox"/>				

How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")

<input type="checkbox"/>				
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How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")

<input type="checkbox"/>				
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B9. Please, about Google Books tell us...

How often do you use it (Being 0 "almost nothing" and 10 "constantly")

1	2	3	4	5
<input type="checkbox"/>				

How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")

<input type="checkbox"/>				
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How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")

<input type="checkbox"/>				
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B10. Please, about Atlas.ti /NVivo tell us...

How often do you use it (Being 0 "almost nothing" and 10 "constantly")

1	2	3	4	5
<input type="checkbox"/>				

How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")

<input type="checkbox"/>				
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How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")

<input type="checkbox"/>				
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B11. Please, about Sci.Hub tell us...

How often do you use it (Being 0 "almost nothing" and 10 "constantly")

1	2	3	4	5
<input type="checkbox"/>				

How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")

<input type="checkbox"/>				
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How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")

<input type="checkbox"/>				
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B12. Please, about LibGen tell us...

How often do you use it (Being 0 "almost nothing" and 10 "constantly")

1	2	3	4	5
<input type="checkbox"/>				

How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")

<input type="checkbox"/>				
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How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")

<input type="checkbox"/>				
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How often do you use it (Being 0 "almost nothing" and 10 "constantly")

1	2	3	4	5
<input type="checkbox"/>				

How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")

<input type="checkbox"/>				
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How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")

<input type="checkbox"/>				
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B14. Please, about Facebook / Vkontakte tell us...

How often do you use it (Being 0 "almost nothing" and 10 "constantly")

1	2	3	4	5
<input type="checkbox"/>				

How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")

<input type="checkbox"/>				
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How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")

<input type="checkbox"/>				
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B15. Please, about Twitter tell us...

How often do you use it (Being 0 "almost nothing" and 10 "constantly")

1	2	3	4	5
<input type="checkbox"/>				

How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")

<input type="checkbox"/>				
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How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")

<input type="checkbox"/>				
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B16. Please, about Instagram tell us...

How often do you use it (Being 0 "almost nothing" and 10 "constantly")

1	2	3	4	5
<input type="checkbox"/>				

How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")

<input type="checkbox"/>				
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How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")

<input type="checkbox"/>				
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B17. Please, about Snapchat tell us...

How often do you use it (Being 0 "almost nothing" and 10 "constantly")

1	2	3	4	5
<input type="checkbox"/>				

How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")

<input type="checkbox"/>				
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How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")

<input type="checkbox"/>				
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How often do you use it (Being 0 "almost nothing" and 10 "constantly")

1	2	3	4	5
<input type="checkbox"/>				

How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")

<input type="checkbox"/>				
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How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")

<input type="checkbox"/>				
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B19. Please, about SCOPUS Database tell us...

How often do you use it (Being 0 "almost nothing" and 10 "constantly")

1	2	3	4	5
<input type="checkbox"/>				

How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")

<input type="checkbox"/>				
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How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")

<input type="checkbox"/>				
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B20. Please, about Web of Science Database tell us...

How often do you use it (Being 0 "almost nothing" and 10 "constantly")

1	2	3	4	5
<input type="checkbox"/>				

How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")

<input type="checkbox"/>				
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How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")

<input type="checkbox"/>				
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B21. Please, about Wordpress (or similar) tell us...

How often do you use it (Being 0 "almost nothing" and 10 "constantly")

1	2	3	4	5
<input type="checkbox"/>				

How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")

<input type="checkbox"/>				
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How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")

<input type="checkbox"/>				
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Section C: ICT II

C1. Please, tell us how skilled you fell when you use ICT for...

Being 1 "nothing skilled" and 5 "Totallyskilled"

Making phone calls

1	2	3	4	5
<input type="checkbox"/>				

Sending and receiving multimedia messages

<input type="checkbox"/>				
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	1	2	3	4	5
Searching and getting information	<input type="checkbox"/>				
Uploading/Downloading files/ multimedia	<input type="checkbox"/>				
Using the email	<input type="checkbox"/>				
Using Social Networks (FB, Instagram, Twitter, etc.)	<input type="checkbox"/>				
Doing Video-conferences	<input type="checkbox"/>				
Buying things online	<input type="checkbox"/>				
Doing administrative/bureaucratic procedures on-line	<input type="checkbox"/>				

C2. Indicate your degree of agreement with the following statements

Being 0 (nothing) and 5 (totally)

	1	2	3	4	5
Using ICT makes me feel confident	<input type="checkbox"/>				
Using ICT makes me feel safe (I feel safe, secure when I use ICT)	<input type="checkbox"/>				
When I use ICT I think that my privacy is being respected	<input type="checkbox"/>				
When I use ICT I think that my intimacy is being respected	<input type="checkbox"/>				

C3. Have you ever attend an online-course?

Yes

No

C4. Rate the general quality of ICT in your University

Being 1 the poorest and 5 the top

1

2

3

4

5



C5. Rate the relevance (how important) are ICT in your discipline

- 1
- 2
- 3
- 4
- 5

C6. Which percentage of your courses time would you like to be online?

- 0%
- 25%
- 50%
- 75%
- 100%

C7. Do you use and/or ever used a LMS (Learning Management System) (Moodle or similar)?

- Yes
- No
- I don't know

Section D: ACADEMIC STAFF ONLY

D1. Do hold any directive/leading position at the University? (Dean, Vice-dean, Head of department, etc.)

- Yes
- No



D2. What is your academic status/category at the University?

- Professor
- Associated professor
- Lecturer
- Assistant lecturer
- Other (Please, specify)

Other (Please, specify)

D3. Please tell us if you...

- | | Yes | Uncertain | No |
|--|--------------------------|--------------------------|--------------------------|
| know what is a repository? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ever gave an online-course as a teacher? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| know what is OJS (Open Journal System) or another scientific journal specific software platform? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ever use an online survey system? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Section E: ADMINISTRATIVE STAFF ONLY

E1. Do hold any directive/leading position at the University? (Head of department, etc.)

- Yes
- No

Section F: SOCIO ECONOMIC

F1. dedededed